



Universität St.Gallen

Ambient Intelligence: Are We There Yet?

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From insight to impact



Agenda

1. Ubiquitous Computing and Ambient Intelligence
2. Building Automation vs Intelligence
3. Core Challenges
4. Arbitration of Conflicts in Shared Spaces
5. Case Study: Home as a Diagnostic Tool
6. Summary and Outlook

Computers and Computing are Everywhere



In 1991, Mark Weiser (chief scientist at Xerox PARC) coined the term “**Ubiquitous computing**” or “**Pervasive Computing**”

Computation will be **integrated in our daily lives in a way that they will disappear**

- Pagers, personal digital assistants, CD players
- First commercial mobile phones
- Mostly associated to mobile, wearable devices



30 Things From The 1990s Once Necessary, Now Considered Useless
900K views · 1 year ago
America Before
30 Things From The 1990s Once Necessary, Now Completely USELESS! Are you



“The most profound technologies are those that disappear” Mark Weiser, 1991.



Ubiquitous or Pervasive Smart Devices

You probably walked by one of this today



Presence sensors

You probably have seen by, have seen or own one of these

IP Cameras



You probably have seen or own one of these



Vacuum cleaners



Smart lock



Smart thermostats

Ambient-intelligence (Aml)



In 1998, Eli Zelkha (and his team) coined the term “**Ambient Intelligence**,” inspired by Mark Weiser

CONCEPT

Refers to electronic environments that are sensitive and responsive to the presence of people.

CHARACTERISTICS

- **Ubiquitous:** it is integrated into the environment
- **Context-aware:** able to categorize actions within an environment
- **Personalized:** adapt the environment to personal needs (individual or group)
- **Adaptive:** respond to environmental changes to achieve a goal (typically increasing well-being)

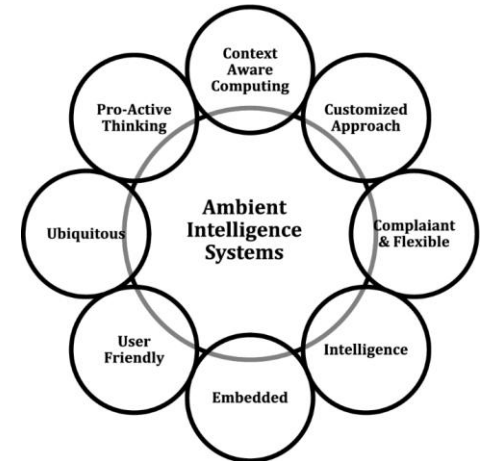
Excellent piece of work by the way

Overview and Challenges of Ambient Systems,
Towards a Constructivist Approach to their
Modelling

Gérald Rocher, Jean-Yves Tigli, Stéphane Lavrotte, and Nhan Le Thanh

[3]). In 1998, largely inspired by Mark Weiser's work, Eli Zelkha introduced the concept of *Ambient Intelligence (Aml)*

[4] which aims to bring together the computer resources embedded on everyday objects to assist people in their daily activities. In 1999, Kevin Ashton adopted the term *Internet of*



The “Smart Conference Room” Example

HVAC may operate in a fixed time-schedule or by activated by a remote. No awareness on real occupancy.

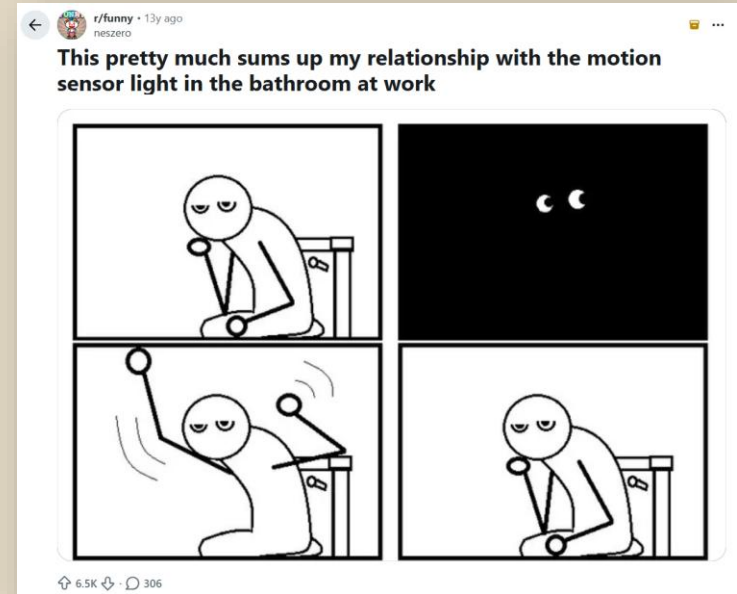
Booking system synchronized with a calendar but is not integrated with other room systems.

Lighting system may use local motion sensors. Knows whether the room is empty, but does not share any data.

Conference system that has camera/microphones but is not able to integrate with other room systems.



Are ubiquitous devices surrounding us closer to ambient intelligence or to just automation?



Less context may be better in this specific case

The Data Paradox

THE DATA FLOOD

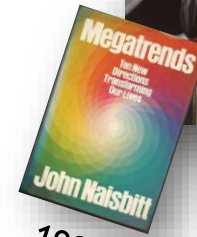
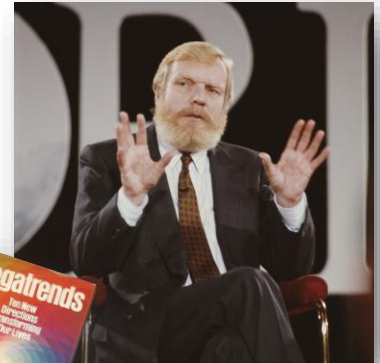
More sensors than ever but isolated systems creating massive amounts of data that largely remain siloed (and underutilized)

THE PERCEPTION GAP

Connected systems does not lead to perception. A security system might know one entered a building, but the HVAC waits for local motion to be triggered.

***“We are drowning in information
but starving for knowledge”***

And in our context: “We are drowning in **data** but starving for **context**”



John Naisbitt

1982

Smart Buildings - Where We Stand

ISOLATED AUTOMATION (PAST)

- Initial era of “smart buildings” with systems operating in isolation
- Examples: Doors opening via motion sensors, HVAC operating based on time schedules
- Functional but “dumb” → no communication

CONNECTED AUTOMATION (PRESENT)

- Systems connect to a central point at the edge or cloud
- Automation routines, remote control via Web or Mobile application
- Still...connected systems operating in their **own data silos**



Source: <https://www.csemag.com/integration-building-automation-and-fire-alarms/>

Smart Buildings - Where We Want to Go

AMBIENT INTELLIGENCE (THE FUTURE)

“...A system with these capabilities can examine the computing environment and react to changes to the environment...”

- Requires **perception, contextualization, and continuous adaption** of the environment
- **Shift** from scenario-based templates to goal-driven environments

RULE-BASED (past)

"If This, Then That."
Rigid, brittle logic. It fails when nuances arise that weren't hard-coded by the programmer.

SCENARIO-BASED (present)

"Set Scene: Presentation."
A pre-set static combination of settings. Better, but still requires manual activation or rigid triggers.

GOAL-BASED (future)

"Goal: Maximize Focus."
The AI acts as an agent, continuously adjusting diverse systems to maintain the ideal state for the user's task.



Eli Zelkha

Bill Schilit and Mark Weiser

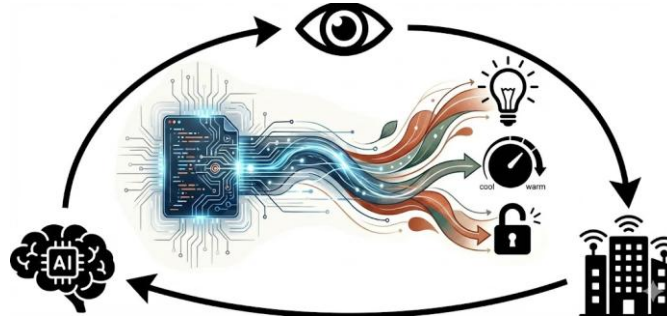
What these gentlemen have in common?



Ambient Intelligence Requires Mastering **Three Core Challenges**

PERCEPTION

How do we sense the environment? Involves acquiring raw data from a multitude of sensors to understand *what* and *where*



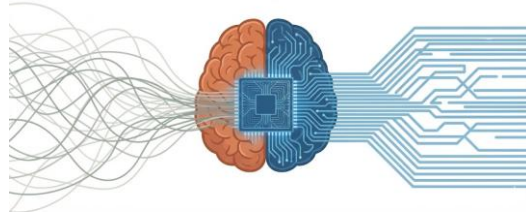
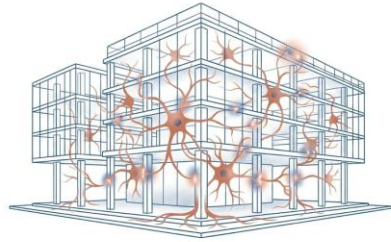
REACTION

How do we act intelligently on our understanding? Involves synthesizing context to achieve **goals**, arbitrate conflicts, and adapt the environment

CONTEXTUALIZATION

How do we digitally model the environment? Involves modeling the environment as a virtual space that can be updated in real-time

Perception and Contextualization – A Generic Pipeline



Stage 1: Data Acquisition

- Raw sensor readings collected in segments via a sliding window

Stage 2: Preprocessing

- Data is filtered and fused to correct “gaps” and noise

Stage 3: Feature Extraction

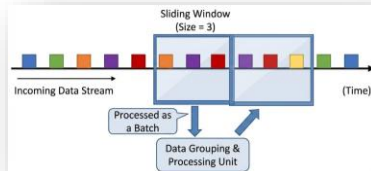
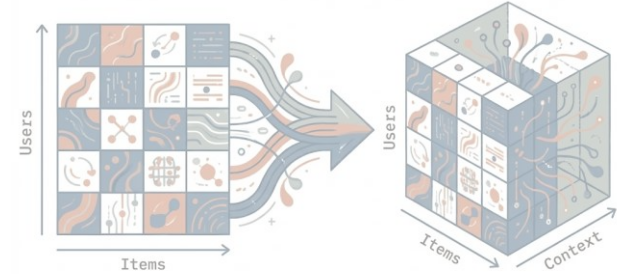
- Statistical characteristics are extracted to create a “feature vector”

Stage 4: Classification

- An in-house LLM maps the feature vector to a known context class

Stage 5: Postprocessing

- Smoothing technique to eliminate inconsistencies

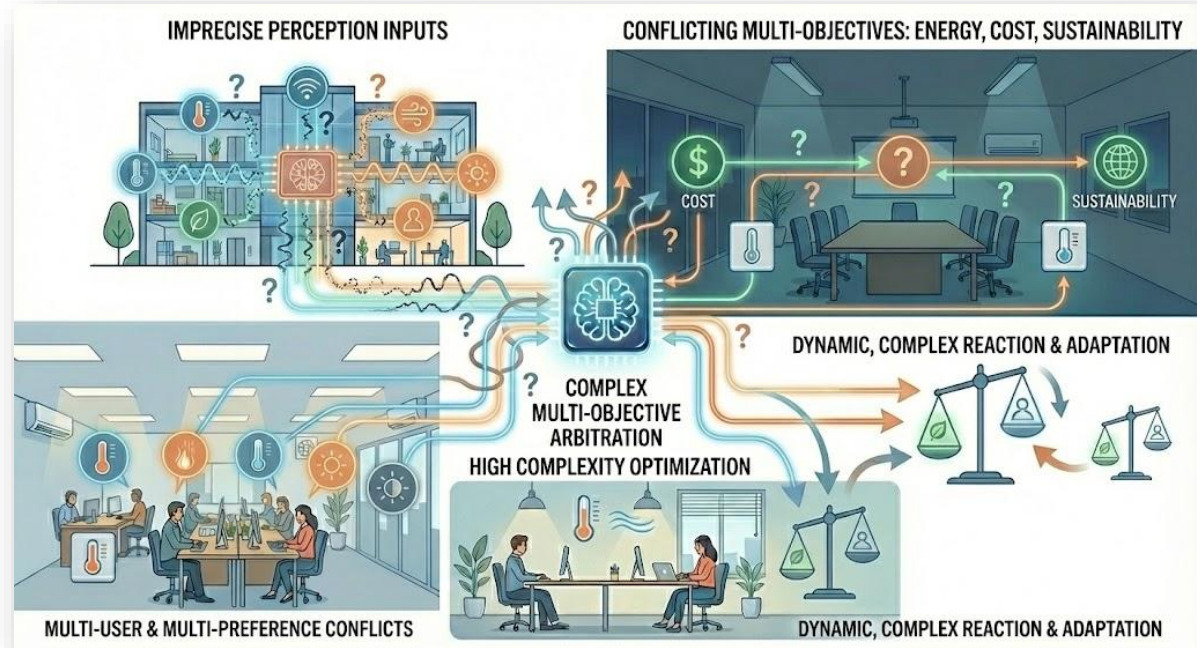


We figured out a context,
which is only half the battle.
What comes next?

Contextualization and Reaction: Not Straightforward

CHALLENGES

- Perception may not be precise
- Opposing goals: multi-user, multi-objective
- Requires solving multi-objective optimization in real-time



A truly smart system must arbitrate these conflicts to find the optimal human-centric trade-off.

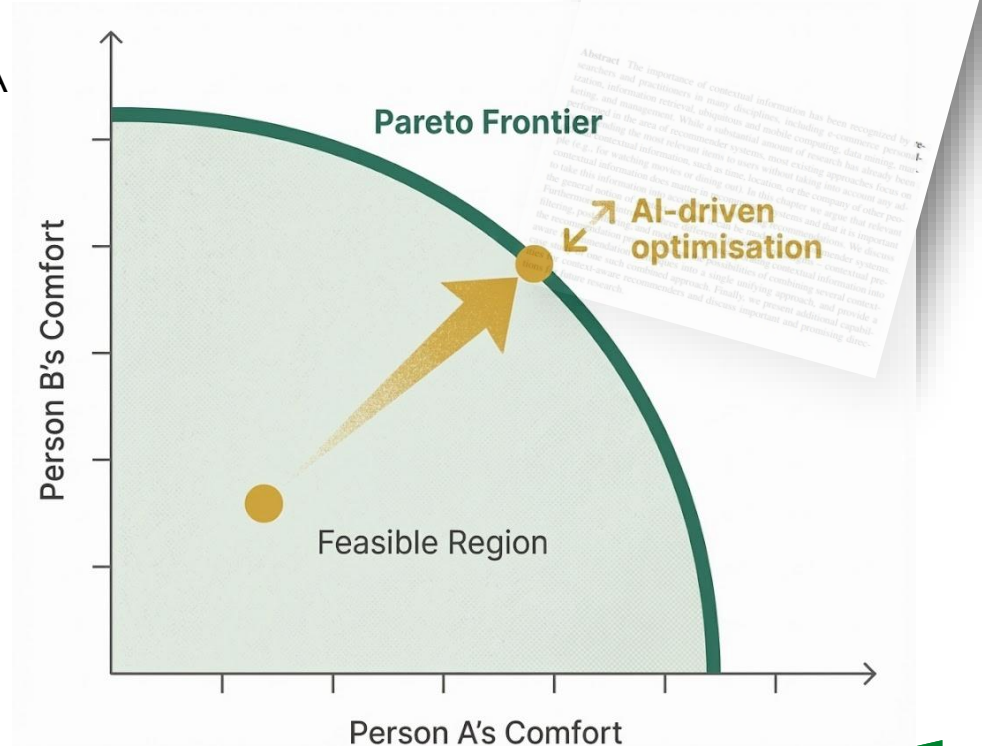
Context-aware Recommender System

THE PROBLEM IS KNOWN

- Shared spaces are often zero-sum games: Person A wants 20°C; Person B wants 24°C.
- Maximizing one person's comfort directly negatively impacts the other.
- Pareto-optimal solution is key

NOVELTY: EDGE COMPUTING AND LLMs

- LLMs map qualitative human feedback into quantitative utility functions
 - Drawing area under “**feasible region**”
- Classic ML deployed at the edge perform a constrained optimization to find the **pareto frontier**



Current State-of-Research: The House as a Perception Layer

PASSIVE MONITORING

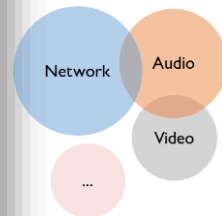
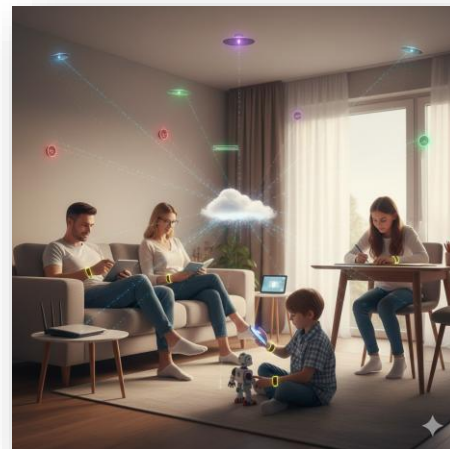
- No need for wearables, charging, or manual mood journaling
- Reduced “anxiety” once people are already in their living environment

LONGITUDINAL BASELINE

- Possible to analyze behavioral baseline over months of data
- Compare and detect subtle behavioral drifts
- Multi-modality

PRIVACY BY DESIGN

- No data is up-streamed to a cloud server or leave the premises
(well, at least in the system proposed here)



IHearYou: Linking Acoustic Features to DSM-5 Depressive Behavior Indicators

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CareNet: Linking Home-router Network Traffic to DSM-5 Depressive Behavior Indicators

Stephan Nef, Bruno Rodrigues

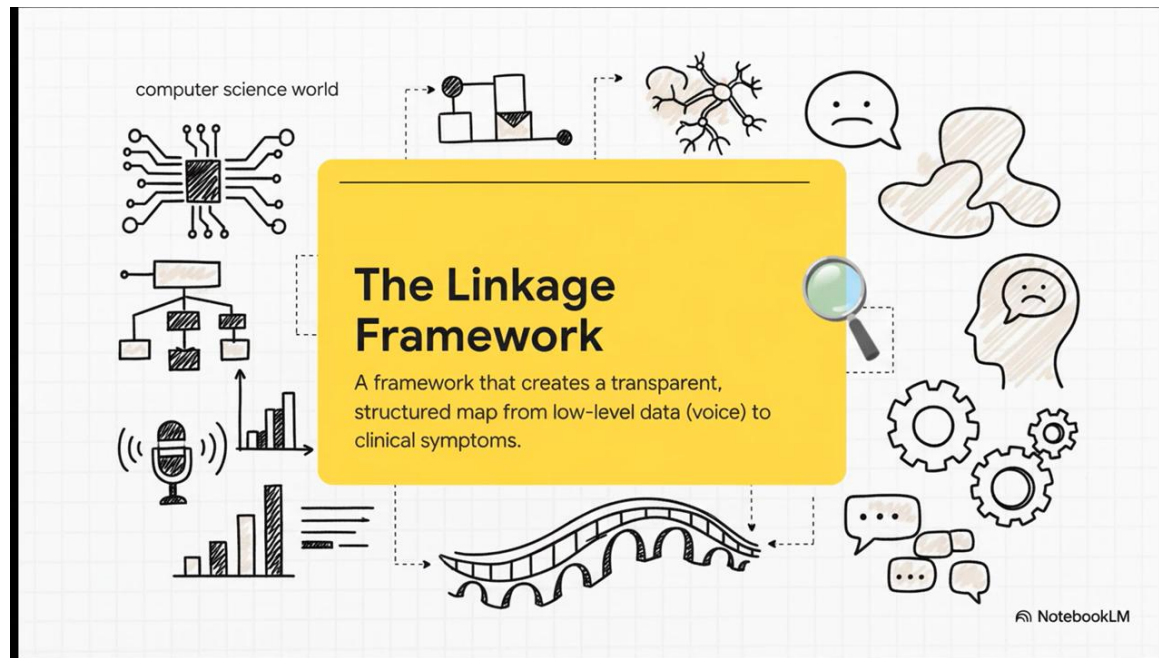
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IHearYou – Linking Speech Features to Depression Symptoms

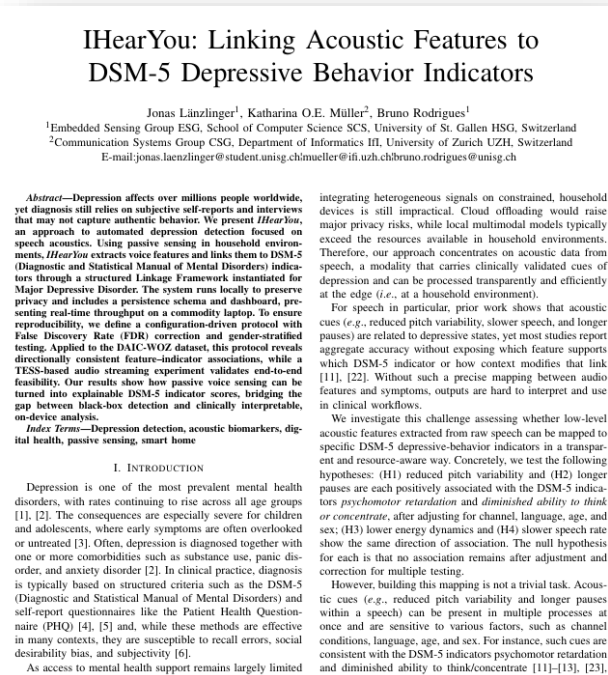
APPROACH

- Explainable translation rules between **voice** features and depression symptoms
- Important to measure against own personal baseline (longitudinal)
- All data is computed at the household



Video trimmed ~ 2:30 mins

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Major Takeaways

“The most profound technologies are those that disappear”

Mark Weiser, 1991



- **Context-perception is not far from reality**, but not possible without real exchange of data between systems of multiple vendors
- **Context-reaction is still far from reality** as requires precise perception and continuous goal adaptation

AI allows the hardware to finally recede into the background, making the building a silent, supportive partner in our daily lives.

Questions?



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